Mikkel Bo Hansen

Freelance Tech Lead
(IT / Agile / Digital Transformation)

Contact	Phone + 45 26 11 66 24 Email mikkel@mbhdigital.com
Web	www.mbhdigital.com
LinkedIn	www.linkedin.com/in/mikkelbhansen
Summary	I am a highly technical professional with a proven track record in IT strategy, high-level architecture, AI, and integration expertise. My experience extends to working with multiple clients, where I've played a pivotal role in shaping their IT strategies and providing high-level architectural guidance. I have, for a long time, been AI curious and I believe in a hands-on way of learning. So to better understand the deep technical challenges of modern AI (LLMs, MCP, Semantic search etc), I have built several AI products myself. See more under the segment: *AI portfolio*. In addition to my technical and strategy skills, I am deeply committed to Agile methodologies. I leverage this approach not only for project management but also for nurturing and coaching development teams. My guidance empowers these teams to embrace an Agile mindset and deliver results efficiently and innovatively. If you're looking for a technical expert who excels in IT architecture, integrations, and Agile coaching, I'm ready to help your organisation excel in these areas. Let's connect to explore how I can contribute to your success.
DISC Profile	**DC**
Education	Master of Science in Business administration and Business Computing @ Copenhagen Business School (cand.merc.dat)
IT experience	Since 2000
Languages / Nationality	English: Fluent Danish: Native Nationality: Danish / No work-permit needed inside EU.

Skills / Tools	AI, n8n, IT architecture, Machine Learning, DevOps, ERP, Agile, Scrum, IT architecture, Project management, Programming, Management, IT strategy, Business Analysis, Product Management, Test management, Automated testing, System monitoring, Jira superuser, Trello, Google Analytics, Strategic UX, SEO, PHP, Coaching, Technical Product Owner, SQL, Open Source, CMS, ER

My Career History

Roles	2019 - now: Freelance Consultant
	2015 - 2019: Strategic Consultant at Adapt Group A/S
	2014 - 2015: Digital Manager at Fitness dk
	2012 - 2014: Senior Project Manager & Agile Advisor at Fullrate A/S
	2011 - 2012: PHP Developer at Fullrate A/S
	2006 - 2011: Developer (ASP, C#) at FIH Erhvervsbank
Education	2008 - 2011: Cand.merc.dat at Copenhagen Business School
	2005 - 2008: HA (dat.) at Copenhagen Business School
	2003 - 2005: IT Engineer at DTU (Unfinished)
	2000 - 2003: Frederiksberg HTX

My Key Career Achievements

Project description
DFDS is a leading European shipping and logistics company, connecting freight and passengers across Northern Europe with a large fleet of ships and a comprehensive logistics network. I spent 19 months in a dual role, first as the lead for their internal Integration Team and later as a Delivery Lead.

My core mission in both roles was to migrate existing ERP solutions (Soft, SAP, Aspect4, C1) to Microsoft Dynamics 365 Finance. This project involved complex migrations across multiple countries, including Turkey, Ukraine, Poland, Italy, and Denmark.

Role/responsibility
Integration Lead & Delivery Lead.

Results
I took over a struggling integration team that lacked clear progress tracking and faced an impending deadline. I restructured the team, implemented new ways of working to increase transparency, and successfully communicated the project's reality to management, leading to a revised, more realistic deadline. We managed to go live in Turkey, a particularly challenging market due to its unique regulatory and business requirements not natively supported by Microsoft's standard solution.

Applied technologies
Microsoft Azure
Microsoft D365FO
Cloud hosting
Integrations

	Automated Testing
DBK **2021 - 2023**	**Project description** DBK is the main distributor of books in Denmark. It is a large hub for both the bookshops and publishers in Denmark. DBK have been running AS400 since the 90's. The mission was to lift and shift their system to Microsoft Financial Operations running on Microsoft Azure platform. My responsibility was to ensure the overall architecture and to be the project manager of all integrations. The challenge was that there were many custom integrations for all the customers over the years and it was a requirement for the project that the clients should not change anything in their end. **Role/responsibility** IT Architect / Technical Project Manager **Results** We made an in depth analysis of the 50+ integrations and identified the variations in the integrations. Then we moved all the integrations over in a new SaaS platform called Link combined with Azure APIs. In the link we were able to configure the integrations individually. In the Azure solution we built a queue system that could handle all api-calls to the D365FO, both synchronous and asynchronous and monitor performance. The project is still ongoing but has been delayed for other reasons than the integrations. **Applied technologies** Microsoft Azure API Manager Messaging Virtual Machines Remote App Automation Microsoft Financial Operations Link DevOps
Wood Wood	**Project description** Wood Wood is a fast moving fashion brand who have had great success in expanding. But had issues keeping the IT platforms in a shape to keep up with the demand. I ran a series of workshops with the CXO-level and with their IT-staff. **Role/responsibility** Agile Coach / IT Architect **Results** I trained their existing employees in the Agile ways of working and made an overview of their current IT-landscape. With a list of recommendations to change the landscape to a more simple and lean stack. I also helped them define their IT strategy and prioritise their initiatives so they got back in the driver seat of their own IT-landscape. **Applied technologies** Jira Confluence Navision PowerBI
PensionDanmark	**Project description** Pension Danmark is one of the biggest pension companies in Denmark and they are constantly striving to have a more digital presence. I joined them

Pension Danmark **2021**	to take the scrum master role in one of their big initiatives to lift and shift their internal system for their customer advisers. The whole platform had to be moved to a new Microsoft .NET solution. My role was to both ensure progress in the initiative, to educate the the team in the agile methods and to onboard and coach a new Scrum Master. **Role/responsibility** Scrum Master / Agile Coach **Results** When I came onboard Pension Denmark I found out that the current external project manager had painted too positive of the progress in the initiative. So through new estimation methods we got an overview and tuned the project. We ended up delivering on time and the Scrum Master was able to take over when I left. **Applied technologies** Microsoft .NET Microsoft Azure Jira Confluence
sofa|company.com **Sofacompany A/S** **2020 - 2021**	**Project description** As a result of the IT strategy formed it was decided to start a project of changing their current vendor for their webshop and do an upgrade of the platform to a PWA solution. It has been chosen to do the upgrade of the platform in stages to avoid a big-bang release and gain some performance benefits during the process. As a part of the project I have helped do a vendor analysis and chose the current vendor. Besides that I have been on board for a year to act as a technical consultant and run the technical discussions with the new vendor. **Role/responsibility** IT Strategy Consultant **Results** First release of the new web platform is now live and the PWA solution is in progress. Sofacompany already saw a significant increase in the rating of the site - even without the new PWA solution. This increase is mainly due to a lot of performance optimization we have carried out in the first release. **Applied technologies** Navision Magento Headless CMS React frameworks NginX
⬡ unity **Unity3d.com** **2020-2021**	**Project description** Unity has struggled to implement Scrum and has lacked a structured way of implementing new ways of working. First I did an analysis of the current situation and then laid out a roadmap for areas to change over 6 months. In this journey I took the Scrum Master role myself to be closer to the day-to-day obstacles and in parallel with working with the team I advised the management on how to slowly hand over the decisions to the team to ensure empowerment. **Role/responsibility** Agile Coach + Scrum Master **Results** The key goal was to create more transparency in the team and more predictability. We managed to do this through implementing the basic sessions like Planning Poker, Sprint Planning, Refinement sessions and Retrospectives.

	Applied technologies Drupal PHP
sofa|company.com Sofacompany A/S 2019	**Project description** I have helped Sofacompany take the first step of a transformation to see themselves as a production organisation that sells their product online to be an eCommerce company that by the way produces their own products. The task has been to both advise the CXO level in how to become a more agile organisation and have a more agile approach to their digital platforms. And I have helped them to form an IT strategy that will enable them to start that journey. **Role/responsibility** IT Strategy Consultant **Results** Sofacompany management now understands what it means to run an Agile organisation and a document that will formulate how their technical architecture should form and develop over the next 2-3 years. **Applied technologies** Navision Magento Headless CMS React frameworks NginX

NUURA
Nuura
 	
2020
	Project description
	Nuura is a young company based in Copenhagen that produces their own scandinavian design lamps. They have been undergoing fast growth and now needed to lay out a strategy for their IT initiatives that could ensure that they should continue their growth numbers without IT being a bottleneck. This analysis included exercises on following subjects:
	   - Strategic goals
	   - Order intake process
	   - System responsibility
	   - Initiative priority
	
	Role/responsibility
	IT Strategy Consultant
	
	Results
	We laid out a plan for the next quarter and prioritized their upcoming initiatives - first being implementing a new ERP to lay out the foundation for other upcoming projects.
	
	Applied technologies
	e-comonics

adapt Adapt A/S 2015 - 2019	**Project description** Introduced company-wide Agile methods internally in the organisation including Agile and Jira training for all new employees. **Role/responsibility** Agile Coach **Results** A much more agile organisation where ALL employees understood the theory behind the methods.

Applied technologies
Drupal
PHP
Jira

Novasol A/S

2016 - 2019

Project description
I have helped Novasol as an external consultant for 3 years. My focus here was Agile coaching and have been coaching all areas of the business including PO's, SM's, Managers and C-level. Besides that I have helped them build a much more Agile infrastructure that allows them to do multiple releases each week.

Role/responsibility
Agile and IT Coach

Results
Now they have multiple Agile teams with dedicated SM and PO. And they also have a structured approach to product roadmaps.

Applied technologies
PHP
Drupal
Java
Docker
Jira
Selenium
PHPUnit
Behat

Interflora

2018

Project description
I performed a pre-analysis of a CRM project that helped ensure focus on business goals; and a scalable infrastructure that can support Interflora in the future.

Role/responsibility
IT Strategy Consultant

Results
A huge IT project that was anchored up with the general strategy of the business.

Applied technologies
PHP
Symphony

Large Insurance Company
(NDA in place)

2018

Project description
I helped define multiple Agile processes that enabled external suppliers to run their own methods while the insurance company could still control their projects in their normal waterfall ways.

Role/responsibility
Agile Coach

Results
Much more flexibility for the suppliers and better empowerment of the developers.

Applied technologies
Jira

Novasol A/S

2017

Project description
Through my work as an Agile Coach I found some issues with their ressource calculations on a large project. They only had half of the resources needed to finish the project. And a very strict 4 months deadline. So I stepped in and took over the project ownership.

Role/responsibility
Project Manager and Scrum Master.

Results
We managed to deliver the project only 9 days after the original deadline with half the resources needed.

Applied technologies
PHP
Drupal
Java
Docker
Jira
NginX
Selenium
Behat

Sportmaster.dk

2017

Project description
Sportmaster have their own dev team in Lithuania and had relied on external Product Owners and Project Managers. But given that Spotmaster wanted to get closer to the process - I helped in building the team structure around this and coached Sportmaster in how to take these roles internally - both being a Scrum Master and Product Owner.

Role/responsibility
Agile Coach

Results
Sportmaster is today running the Scrum Master and Product Owner roles internally and have become much closer to the process and the development and their product.

Sofacompany A/S

2016 - 2017

Project description
I performed an overall technical analysis of their existing architecture. My findings unlocked multiple initiatives in the organisation. These included a new ERP system, a new website and general optimisation of internal processes that helped the business to grow.

Role/responsibility
IT Strategy Consultant

Results
I made a 3 year plan that they have followed and installed a Navision platform and a new Magento webshop.

Applied technologies
OpenCart
Navision
Magento

Project description

Made with Unity

Made with Unity

2016

Process consultant on a new Made With Unity platform including running a pre-analysis out of San Francisco to define the overall goals of the project. And later I took over as the Scrum Master because the project came behind.

Role/responsibility
IT Strategy Consultant + Scrum Master

Results
The project was delivered on time.

Applied technologies
Drupal
PHP
Laravel

Fullrate A/S
2013 - 2014

Project description
Fullrate was owned by TDC who bought the operator M1 with more than 100.000 customers. M1 had a very complex product structure based on different modules the customers could put together as they liked. This had resulted in more than 1700 product combinations with active users that needed to be converted to the more strict product portfolio in Fullrate. This conversion was not allowed to come out with a loss in revenue in total. Given the high complexity I quickly took over the project ownership and drove the project from both the technical specification to the business analysis of the take over.

Role/responsibility
Project owner

Results
The project was a huge success. Much lower churn than expected and much less customer contacts than expected. We ended up raising the revenue from the customers and kept them happy in the process.

Applied technologies
PHP
Cell networking

AI Portfolio

Jira/ADO Chatbot	Using n8n I have built a chatbot that has access to the users backlog and can answer the questions that POs/SMs spend a lot of time on like: "Do we have any unanswered questions in the comments?", "What issues/comments do we have related to product search". The bot is using GraphQL as a middle-layer to the data and Qdrant as a vector database to make semantic searches across the backlog. The whole solution is designed to run fully locally with self-hosted open-source LLMs. **Applied technologies** n8n Python for GraphQL (Strawberry) MySQL Qdrant Ollama
AI testbench	One of the big challenges with LLM is to test them. They give new answers every time. So to find out what would be the best models for my projects I have built my own AI LLM test suite with Claude Code. The suite can define a number of test cases with examples of "good answers" and then the system can go though all the test cases on different models a number of times and determine what model was most consistent in its answers - and what test cases it struggled most with. **Applied technologies** n8n Python for GraphQL (Strawberry) MySQL Qdrant Ollama
Online board game	To challenge my understanding of setting up Claude Code in the most efficient way I chose to try to build an online version of a board game ONLY using Claude Code and only using Jira as the platform to interact with Claude. I managed to finish the project within a week and have learned to tweak Claude Code to act like a developer using Jira. **Applied technologies** Claude Code MCP (Jira, Codex7, Playwright) Node.js PostgreSQL Redis Socket.io

Certifications

Scrum Master	2020: SASM - SAFe 5

Conferences	
Tech	2025: TechBBQ Copenhagen 2025: Vilnius AI Summit 2024: The AI Conference San Francisco 2019: Web Summit Lisbon 2017: Drupalcamp Baltics Riga (as Speaker) 2016: Drupalcon Dublin 2015: Drupalcon Barcelona (as Speaker)

Agile	2023: Scrum Gathering Amsterdam
	2022: Agile Unconference Zurich
	2019: XP2019 Montreal
	2018: Atlassian Summit Barcelona
	     Scrum Gathering Dublin
	2017: Scrum Gathering San Diego
	2016: Atlassian Summit Barcelona
	     Scrum Gathering Munich
	2015: Atlassian Summit San Francisco
	     Agile Development Conference West Las Vegas
	2013: Scrum Gathering Paris

Skills and tools

Skill	Level (5 is expert)	Last used	years of experience
Area of Work			
Agile Coach	4	2025	5
IT Strategy	5	2025	10
Scrum Master	5	2025	7
Management	4	2025	5
AI / LLMs	4	2024	1
Methods			
Scrum	5	2022	12
Kanban	5	2022	8
Sectors			
eCommerce	5	2020	9
Banking	2	2011	5
Telecommunication	4	2014	4
Logistics	5	2025	5
Programming lang.			
PHP	4	2025	20
Technologies			
Git	3	2025	4
Docker	3	2025	3
Selenium	2	2019	2
Behat	1	2019	2
PHPUnit	4	2024	3
BizTalk	2	2024	2
Platforms / Frameworks			
n8n	2	2025	1
Ollama	2	2025	1
CakePHP	2	2018	1

Drupal	2	2019	5
Azure (.NET)	2	2024	3
Bisbrain Link	4	2024	3
Databases			
MySQL	4	2025	12
Business and Office support systems			
Navision	1	2020	1
Salesforce	1	2019	1
D365FO	3	2025	5
Business management/project management			
Jira	5	2020	5
Trello	3	2020	2
DevOps	4	2025	5
VersionOne	1	2013	3
Other			
Google Analytics	3	2019	8