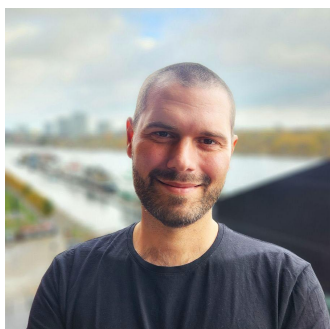
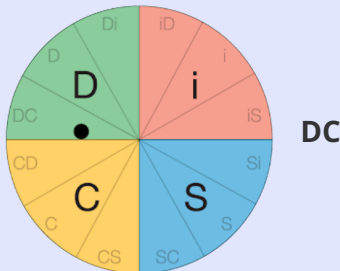




Mikkel Bo Hansen

Freelance Tech Lead
(IT / Agile / Digital Transformation)

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Summary	I am a highly technical professional with a proven track record in IT strategy, high-level architecture, and integration expertise. My experience extends to working with multiple clients, where I've played a pivotal role in shaping their IT strategies and providing high-level architectural guidance. In addition to my technical and strategy skills, I am deeply committed to Agile methodologies. I leverage this approach not only for project management but also for nurturing and coaching development teams. My guidance empowers these teams to embrace an Agile mindset and deliver results efficiently and innovatively. If you're looking for a technical expert who excels in IT architecture, integrations, and Agile coaching, I'm ready to help your organisation excel in these areas. Let's connect to explore how I can contribute to your success.
DISC Profile	
Education	Master of Science in Business administration and Business Computing @ Copenhagen Business School (cand.merc.dat)
IT experience	Since 2000
Languages / Nationality	English: Fluent Danish: Native Nationality: Danish / No work-permit needed inside EU.
Skills / Tools	AI, n8n, IT architecture, Machine Learning, DevOps, ERP, Agile, Scrum, IT architecture, Project management, Programming, Management, IT strategy, Business Analysis, Product Management, Test management, Automated testing, System monitoring, Jira superuser, Trello, Google Analytics, Strategic UX, SEO, PHP, Coaching, Technical Product Owner, SQL, Open Source, CMS, ER

My Career History	
Roles	2019 - now: Freelance Consultant 2015 - 2019: Strategic Consultant at Adapt Group A/S 2014 - 2015: Digital Manager at Fitness dk 2012 - 2014: Senior Project Manager & Agile Advisor at Fullrate A/S 2011 - 2012: PHP Developer at Fullrate A/S 2006 - 2011: Developer (ASP, C#) at FIH Erhvervsbank
Education	2008 - 2011: Cand.merc.dat at Copenhagen Business School 2005 - 2008: HA (dat.) at Copenhagen Business School 2003 - 2005: IT Engineer at DTU (Unfinished) 2000 - 2003: Frederiksberg HTX

My Key Career Achievements	
	Project description DFDS is a leading European shipping and logistics company, connecting freight and passengers across Northern Europe with a large fleet of ships and a comprehensive logistics network. I spent 19 months in a dual role, first as the lead for their internal Integration Team and later as a Delivery Lead. My core mission in both roles was to migrate existing ERP solutions (Soft, SAP, Aspect4, C1) to Microsoft Dynamics 365 Finance. This project involved complex migrations across multiple countries, including Turkey, Ukraine, Poland, Italy, and Denmark. Role/responsibility Integration Lead & Delivery Lead. Results I took over a struggling integration team that lacked clear progress tracking and faced an impending deadline. I restructured the team, implemented new ways of working to increase transparency, and successfully communicated the project's reality to management, leading to a revised, more realistic deadline. We managed to go live in Turkey, a particularly challenging market due to its unique regulatory and business requirements not natively supported by Microsoft's standard solution. Applied technologies Microsoft Azure Microsoft D365FO Cloud hosting Integrations Automated Testing
	Project description DBK is the main distributor of books in Denmark. It is a large hub for both the bookshops and publishers in Denmark. DBK have been running AS400 since the 90's.

DBK 2021 - 2023	The mission was to lift and shift their system to Microsoft Financial Operations running on Microsoft Azure platform. My responsibility was to ensure the overall architecture and to be the project manager of all integrations. The challenge was that there were many custom integrations for all the customers over the years and it was a requirement for the project that the clients should not change anything in their end. Role/responsibility IT Architect / Technical Project Manager Results We made an in depth analysis of the 50+ integrations and identified the variations in the integrations. Then we moved all the integrations over in a new SaaS platform called Link combined with Azure APIs. In the link we were able to configure the integrations individually. In the Azure solution we built a queue system that could handle all api-calls to the D365FO, both synchronous and asynchronous and monitor performance. The project is still ongoing but has been delayed for other reasons than the integrations. Applied technologies Microsoft Azure API Manager Messaging Virtual Machines Remote App Automation Microsoft Financial Operations Link DevOps
W.W. Wood Wood	Project description Wood Wood is a fast moving fashion brand who have had great success in expanding. But had issues keeping the IT platforms in a shape to keep up with the demand. I ran a series of workshops with the CXO-level and with their IT-staff. Role/responsibility Agile Coach / IT Architect Results I trained their existing employees in the Agile ways of working and made an overview of their current IT-landscape. With a list of recommendations to change the landscape to a more simple and lean stack. I also helped them define their IT strategy and prioritise their initiatives so they got back in the driver seat of their own IT-landscape. Applied technologies Jira Confluence Navision PowerBI
PensionDanmark Pension Danmark 2021	Project description Pension Danmark is one of the biggest pension companies in Denmark and they are constantly striving to have a more digital presence. I joined them to take the scrum master role in one of their big initiatives to lift and shift their internal system for their customer advisers. The whole platform had to be moved to a new Microsoft .NET solution. My role was to both ensure progress in the initiative, to educate the team in the agile methods and to onboard and coach a new Scrum Master.

	Role/responsibility Scrum Master / Agile Coach Results When I came onboard Pension Denmark I found out that the current external project manager had painted too positive of the progress in the initiative. So through new estimation methods we got an overview and tuned the project. We ended up delivering on time and the Scrum Master was able to take over when I left. Applied technologies Microsoft .NET Microsoft Azure Jira Confluence
 sofa company.com Sofacompany A/S 2020 - 2021	Project description As a result of the IT strategy formed it was decided to start a project of changing their current vendor for their webshop and do an upgrade of the platform to a PWA solution. It has been chosen to do the upgrade of the platform in stages to avoid a big-bang release and gain some performance benefits during the process. As a part of the project I have helped do a vendor analysis and chose the current vendor. Besides that I have been on board for a year to act as a technical consultant and run the technical discussions with the new vendor. Role/responsibility IT Strategy Consultant Results First release of the new web platform is now live and the PWA solution is in progress. Sofacompany already saw a significant increase in the rating of the site - even without the new PWA solution. This increase is mainly due to a lot of performance optimization we have carried out in the first release. Applied technologies Navision Magento Headless CMS React frameworks NginX
 unity Unity3d.com 2020-2021	Project description Unity has struggled to implement Scrum and has lacked a structured way of implementing new ways of working. First I did an analysis of the current situation and then laid out a roadmap for areas to change over 6 months. In this journey I took the Scrum Master role myself to be closer to the day-to-day obstacles and in parallel with working with the team I advised the management on how to slowly hand over the decisions to the team to ensure empowerment. Role/responsibility Agile Coach + Scrum Master Results The key goal was to create more transparency in the team and more predictability. We managed to do this through implementing the basic sessions like Planning Poker, Sprint Planning, Refinement sessions and Retrospectives. Applied technologies Drupal PHP



Sofacompany A/S

2019

Project description

I have helped Sofacompany take the first step of a transformation to see themselves as a production organisation that sells their product online to be an eCommerce company that by the way produces their own products.

The task has been to both advise the CXO level in how to become a more agile organisation and have a more agile approach to their digital platforms. And I have helped them to form an IT strategy that will enable them to start that journey.

Role/responsibility

IT Strategy Consultant

Results

Sofacompany management now understands what it means to run an Agile organisation and a document that will formulate how their technical architecture should form and develop over the next 2-3 years.

Applied technologies

Navision
Magento
Headless CMS
React frameworks
NginX



Nuura

2020

Project description

Nuura is a young company based in Copenhagen that produces their own scandinavian design lamps. They have been undergoing fast growth and now needed to lay out a strategy for their IT initiatives that could ensure that they should continue their growth numbers without IT being a bottleneck. This analysis included exercises on following subjects:

- Strategic goals
- Order intake process
- System responsibility
- Initiative priority

Role/responsibility

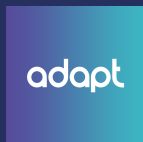
IT Strategy Consultant

Results

We laid out a plan for the next quarter and prioritized their upcoming initiatives - first being implementing a new ERP to lay out the foundation for other upcoming projects.

Applied technologies

e-comonics



Adapt A/S

2015 - 2019

Project description

Introduced company-wide Agile methods internally in the organisation including Agile and Jira training for all new employees.

Role/responsibility

Agile Coach

Results

A much more agile organisation where ALL employees understood the theory behind the methods.

Applied technologies

Drupal
PHP
Jira



Novasol A/S

2016 - 2019

Project description

I have helped Novasol as an external consultant for 3 years. My focus here was Agile coaching and have been coaching all areas of the business including PO's, SM's, Managers and C-level. Besides that I have helped them build a much more Agile infrastructure that allows them to do multiple releases each week.

Role/responsibility

Agile and IT Coach

Results

Now they have multiple Agile teams with dedicated SM and PO. And they also have a structured approach to product roadmaps.

Applied technologies

PHP
Drupal
Java
Docker
Jira
Selenium
PHPUnit
Behat



Interflora

2018

Project description

I performed a pre-analysis of a CRM project that helped ensure focus on business goals; and a scalable infrastructure that can support Interflora in the future.

Role/responsibility

IT Strategy Consultant

Results

A huge IT project that was anchored up with the general strategy of the business.

Applied technologies

PHP
Symphony

Large Insurance
Company
(NDA in place)

2018

Project description

I helped define multiple Agile processes that enabled external suppliers to run their own methods while the insurance company could still control their projects in their normal waterfall ways.

Role/responsibility

Agile Coach

Results

Much more flexibility for the suppliers and better empowerment of the developers.

Applied technologies

Jira

Project description

Through my work as an Agile Coach I found some issues with their resource calculations on a large project. They only had half of the resources needed to finish the project. And a very strict 4 months deadline. So I stepped in and took over the project ownership.



Novasol A/S

2017

Role/responsibility

Project Manager and Scrum Master.

Results

We managed to deliver the project only 9 days after the original deadline with half the resources needed.

Applied technologies

PHP
Drupal
Java
Docker
Jira
NginX
Selenium
Behat



Sportmaster.dk

2017

Project description

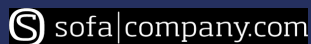
Sportmaster have their own dev team in Lithuania and had relied on external Product Owners and Project Managers. But given that Sportmaster wanted to get closer to the process - I helped in building the team structure around this and coached Sportmaster in how to take these roles internally - both being a Scrum Master and Product Owner.

Role/responsibility

Agile Coach

Results

Sportmaster is today running the Scrum Master and Product Owner roles internally and have become much closer to the process and the development and their product.



Sofacompany A/S

2016 - 2017

Project description

I performed an overall technical analysis of their existing architecture. My findings unlocked multiple initiatives in the organisation. These included a new ERP system, a new website and general optimisation of internal processes that helped the business to grow.

Role/responsibility

IT Strategy Consultant

Results

I made a 3 year plan that they have followed and installed a Navision platform and a new Magento webshop.

Applied technologies

OpenCart
Navision
Magento



Made with Unity

2016

Project description

Process consultant on a new Made With Unity platform including running a pre-analysis out of San Francisco to define the overall goals of the project. And later I took over as the Scrum Master because the project came behind.

Role/responsibility

IT Strategy Consultant + Scrum Master

Results

The project was delivered on time.

Applied technologies

Drupal
PHP
Laravel



Fullrate A/S
2013 - 2014

Project description

Fullrate was owned by TDC who bought the operator M1 with more than 100.000 customers. M1 had a very complex product structure based on different modules the customers could put together as they liked. This had resulted in more than 1700 product combinations with active users that needed to be converted to the more strict product portfolio in Fullrate. This conversion was not allowed to come out with a loss in revenue in total. Given the high complexity I quickly took over the project ownership and drove the project from both the technical specification to the business analysis of the take over.

Role/responsibility

Project owner

Results

The project was a huge success. Much lower churn than expected and much less customer contacts than expected. We ended up raising the revenue from the customers and kept them happy in the process.

Applied technologies

PHP
Cell networking

Certifications	
Scrum Master	2020: SASM - SAFe 5 

Conferences	
Tech	2025: TechBBQ Copenhagen 2025: Vilnius AI Summit 2024: The AI Conference San Francisco 2019: Web Summit Lisbon 2017: Drupalcamp Baltics Riga (as Speaker) 2016: Drupalcon Dublin 2015: Drupalcon Barcelona (as Speaker)
Agile	2023: Scrum Gathering Amsterdam 2022: Agile Unconference Zurich 2019: XP2019 Montreal 2018: Atlassian Summit Barcelona Scrum Gathering Dublin 2017: Scrum Gathering San Diego 2016: Atlassian Summit Barcelona Scrum Gathering Munich 2015: Atlassian Summit San Francisco Agile Development Conference West Las Vegas 2013: Scrum Gathering Paris

Skills and tools			
Skill	Level (5 is expert)	Last used	years of experience
Area of Work			
Agile Coach	4	2025	5
IT Strategy	5	2025	10
Scrum Master	5	2025	7
Management	4	2025	5
AI / LLMs	4	2025	1
Methods			
Scrum	5	2022	12
Kanban	5	2022	8
Sectors			
eCommerce	5	2020	9
Banking	2	2011	5
Telecommunication	4	2014	4
Logistics	5	2025	5
Programming lang.			
PHP	4	2025	20
Technologies			
Git	3	2025	4
Docker	3	2025	3
Selenium	2	2019	2
Behat	1	2019	2
PHPUnit	4	2024	3
BizTalk	2	2024	2
Platforms / Frameworks			
n8n	2	2025	1
Ollama	2	2025	1
CakePHP	2	2018	1

Drupal	2	2019	5
Azure (.NET)	2	2024	3
Bisbrain Link	4	2024	3
Databases			
MySQL	4	2025	12
Business and Office support systems			
Navision	1	2020	1
Salesforce	1	2019	1
D365FO	3	2025	5
Business management/project management			
Jira	5	2020	5
Trello	3	2020	2
DevOps	4	2025	5
VersionOne	1	2013	3
Other			
Google Analytics	3	2019	8